

DevOps Delivery Manager

WORK WITH A GLOBAL TEAM

The Company

Titan FX is a regulated securities dealer based in Port Vila, Vanuatu. The company operates the Titan FX brand offering forex and CFD brokerage to traders globally. Titan FX differentiates itself from other brokers by investing in product development and outstanding customer service rather than sales and advertising.

Titan FX prides itself in offering employee training and career developing working conditions.

The Opportunity And Main Purpose Of The Position

Due to projected international expansion and growth for the team, a new opportunity is available in the IT team as a DevOps Delivery Manager to manage efficient and improved delivery of information technology related programmes and pieces of work from both TitanFX and non TitanFX teams.

Principal Responsibilities and Tasks

Key responsibilities include:

- Responsible for the delivery, implementation and support of the software environments and
 platforms, maintaining platform uptime by delivering a simple, secure, scalable architecture and
 code.
- Introduce strong governance, methodologies, tools, process and procedures to mature the technical & service delivery of the technical teams within the TitanFX group.
- Build and maintain relationships with new and existing partners, build a working relationship and ensure all service level agreements are delivered according to the specifications and in the best interests of TitanFX.
- Plan and design the delivery model and proactively monitor its progress, resolving issues and initiating appropriate corrective action, managing risks to the programme's successful outcome.
- Assist in managing the annual budgeting process for IT, including monthly management reporting for the same to ensure that budget resources are used properly.
- Assist in managing the Technical Contingency Plan/Disaster Recovery Program (TCP/DR Programme), ensuring that all teams, businesses and disciplines provide input and resources as required.

Qualifications, Experience And Competencies

The successful candidate will bring:

- Proven project management / team management experience gained in a fast-paced operational and development environment, covering the full development/system life cycle
- Strong stakeholder management experience across a variety of levels (both internal and external), with excellent communication skills
- Knowledge of Agile, and other Project methodologies
- Proven Partner and vendor management, both in the initial phases as the ongoing coordination and SLA management.
- Minimum 10 years technical experience in high availability/online environment

- Scrum master experience
- ITIL certificate

Please send CV and Introduction letter to $\underline{\text{hr@titanfx.com}}$. The deadline for submissions is close of business 28 April 2021.