# Chief Executive

## **Officer**

Company: WANTOK NETWORK LTD

Industry: Telecommunications / Internet Service

Provider Location: Port Vila

**Job Description:** A senior executive who works for the traditional information technology and computer systems that support Company goals. Creating, communicating, and implementing the organization's vision, mission, and overall direction. Leading the development and implementation of the overall organization's strategy.

#### Responsibilities:

#### 1. Business Leader

- Must make executive decisions regarding things such as purchase of telco equipment from suppliers or the creation of new systems, merely responsible for leading and directing the workforce.
- Required to have strong organizational skills. Must balance roles in order to gain a competitive advantage and keep the best interests of the organization's employees.
- Have the responsibility of recruiting, so it is important to take on the best employees to complete the jobs the company needs fulfilling.
- Develop a vision, strategy, and roadmap, and lead the team and its business partners in effective execution. Ensure, on an ongoing basis, that current and planned technical architecture, investments and solutions are aligned with company business objectives. Prepare and monitor operational budgets that meet prevailing business objectives and constraints. Develop and execute an analytics program that will allow company business leaders to make data-based decisions. Build strong relationships with business units and their leaders across the Company, and develop a detailed understanding of their issues, challenges and opportunities. Implement the most appropriate and effective organizational design to support and engage with the business. Ensure transparency and collaboration between the organization and its business partners.

#### 2. Strategic Thinker

- Accountable for defining and delivering strategy and capabilities across the business. This includes data analytics and business intelligence, development and support, infrastructure, security and technical services.
- Responsible for giving oversight and direction to the team and business leaders on strategy, standards, and opportunities for shared services in support of business operations to improve operational efficiency, service quality, consumer data management, information security and achievement of Company growth objectives including new venue development and acquisition integration.
- Key contributor to the company's strategy and planning process and will be responsible for both operations and for technology and digital innovation.
- As a member of the senior management team, make key contributions to the formulation of the company's business and digital strategies. Proactively advise senior leadership on emerging technologies and digital trends that are most relevant to the company's goals and needs. Help determine capital investment parameters, priorities and risks for enterprise-wide IT initiatives to maximize ROI.

#### 3. Team Development

- Hire, develop, and retain a highly-qualified team of (IT) professionals. Foster a culture of innovation, accountability and a "business-first" mentality in the organization.
- Ensure that the organization has strong systems analysis and project management skills, and the ability to execute business-critical projects.
- Develop and maintain a plan that provides for succession and continuity in the most critical management positions.

#### 4. (IT) Operations

- Direct the design, planning, implementation, and maintenance of the infrastructure that supports the company's operations and business applications. Establish metrics for managing effectiveness and impact on the business.
- Establish appropriate service levels and the processes to ensure that KPIs are met. Maintain oversight of all projects/operations, ensuring that commitments are properly planned, staffed, monitored and reported.
- Establish a comprehensive enterprise information security program to ensure the integrity, confidentiality and availability of relevant data. Lead the design and implementation of an enterprise-wide disaster recovery and business continuity plan.
- Establish and enforce policies, processes, portfolio management, development standards and methodologies. Review, recommend, and oversee all vendors and managed service agreements for computing, telecommunications, IT services, and equipment.

### **SUITABLE APPLICANTS' REQUIREMENTS:**

Desired CEO candidates must have:

- ✓ A solid technical background for a minimum of 10 years' experience.
- ✓ A record of consistently keeping up- to-date with technology advancements in the field.
- ✓ In addition to your education and experience, you must demonstrate strong IT leadership within a technical organization
- ✓ Strong strategic and business acumen.

#### COMPENSATION & BENEFITS: PACKAGE NEGOTIABLE

How to apply: Please submit your applications to the email address provided below,

Email: Teresita.Lingat@wantok.vu no later than 15th March 2021.