



Government of Vanuatu

Ministry of Lands and Natural Resources

REQUEST FOR EXPRESSION OF INTEREST (REOI).

Vanuatu Affordable and Resilient Settlements Project

Assignment Title: ICT Service

Reference No. C3-GO-001

Project Code: P173278

1. Background

A long-term vision of the Government of Vanuatu (GoV) is to provide potable water, sanitation, roads, drainage and electricity to low-income households for the largest number of citizens. To address this, the International Development Agency is supporting the GoV with the Vanuatu Affordable and Resilient Settlements Project (VARs). Aims of the Project include: (a) basic area upgrading of four informal settlements (Ohlen Mataso, Seaside, Tokyo and Anamburu); (b) developing a 10 ha 'sites-and-services' (greenfield) lower-middle income residential area subdivision; (c) expansion or rehabilitation (as required) of off-site infrastructure focusing on flood management, mitigation; and (d) implementing measures for transformative institutional capacity strengthening of responsible Government of Vanuatu and sub-national agencies for planning, financing, and improving human settlements.

The Project will be implemented by the Ministry of Lands and Natural Resources (MoLNR), supported by the Ministry of Internal Affairs (MIA), Ministry of Infrastructure and Public Utilities (MIPU), the Department of Environmental Protection and Conservation, Shefa Provincial Council, and Port Vila City Council.

The development objective of the Project is to (i) improve access to and resilience of infrastructure and services in selected settlements, and (ii) strengthen relevant public institutions' systems to manage human settlement. The project will involve four components as follows:

Proposed Components and Sub-components
Component 1: Affordable and Resilient New Settlement Development <ul style="list-style-type: none">1.1 Resilient new settlement development1.2 Sustainable urban drainage for settlements1.3 Institutional and systems strengthening for future settlement planning and development
Component 2: Affordable and Resilient Settlement Upgrading <ul style="list-style-type: none">2.1 Resilient settlement upgrading2.2 Institutional and systems strengthening for upgrading unplanned settlements
Component 3: Strengthening Institutional Capacity for Implementation and Sustainability
Component 4: Contingent Emergency Response



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2. Implementation Arrangements

Institutional and implementation arrangements are shown diagrammatically in Figure 1 below:

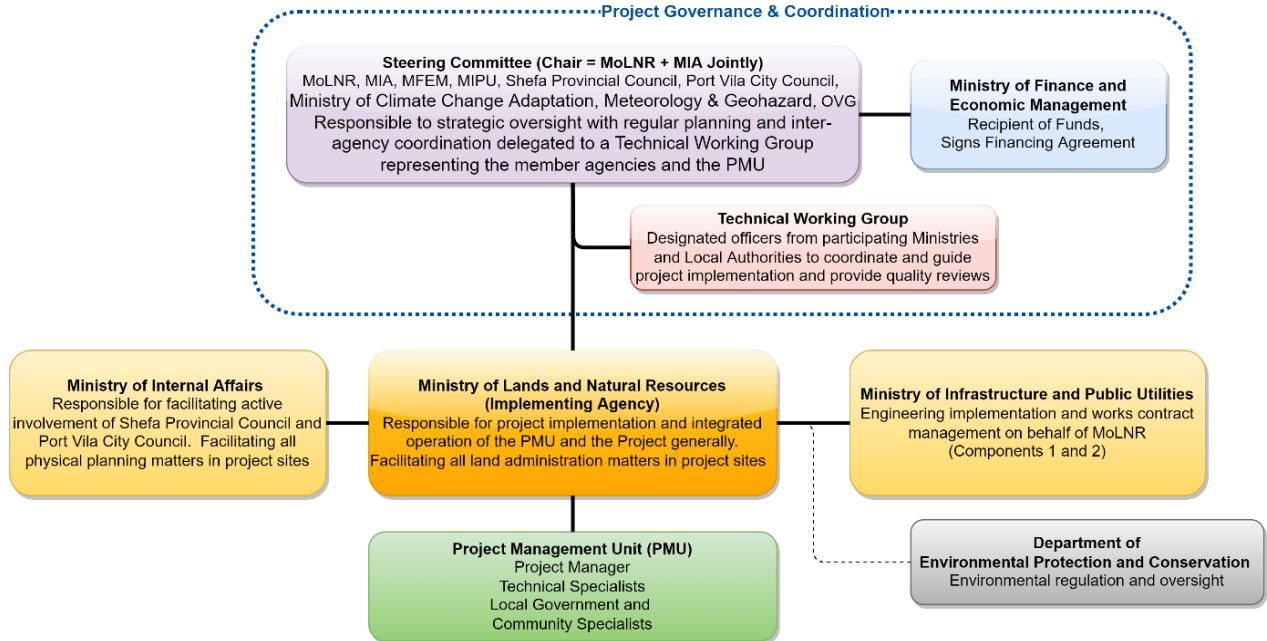


Figure 1: Institutional and implementation arrangements

3. Purpose of the Assignment.

The purpose of this service level agreement (SLA) is to establish a between the Information & Communication Technology (ICT) Service Provider and Project Support Team (PST) for the Vanuatu Affordable and Resilient Settlement Project (VARs).

It aims to ensure that services support the business operations of VARs.

For both Customer and ICT Service Providers, the SLA further aims to:

- Outline agreed roles and responsibilities
- Deliver services that are measured, monitored, reported and reviewed
- Provide mechanisms for resolving problems
- Provide a platform to enable changes in response to new technologies, Customer requirements and other opportunities

The agreement between the Customer and ICT Service Provider will be described in the ICT Service Provider's standard maintenance agreement, amended as required to meet the purpose of the SLA.



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Therefore, the Ministry of Lands and Natural Resources, VARS Project Management Unit (PMU) seeks to invites eligible and interested Firms or Service Providers to indicate their interest in the **ICT service**. Interested Firms should provide information demonstrating that they have the required qualifications, knowledge and skills and relevant experience to perform this service. This service will be provided to the VARS Project Management Unit (PMU) base at Vila Mall Complex, initially for a period of 12 months and then it will be fully required at the VARS Complex, at the Ministry of Lands and Natural Resource (MoLNR), George Pompidou Area.

All submissions will go through a selection process and the successful candidates will be notified, and selected to provide this service.

Closing date of submission is on [21st April 2023 @ 03:00pm](#) (Vanuatu Time).

How to apply:

1. Cover letter (Application).
2. CV and relevant qualifications.
3. Completion of EOI Application.
4. Business License Certificate.
5. Vanuatu Financial Service Certificate (VFSC)

Please refer below link and download ToR and EOI application.

https://drive.google.com/drive/folders/1GGrQEr_H1FUx0IKpMTkdREjDbMG3Budj?usp=share_link

Submission of application:

- Please send your application and required documents to **Mr. Lawrie Carlson** on email: lawrie@csdengineering.com.au cc'd to snimrod93@gmail.com