



Utilities Regulatory Authority of Vanuatu
Investment Building, NPF Compound
PMB 9093
Port Vila Vanuatu
www.ura.gov.vu
Tel: (678) 23335

URA Website Redesign, Upgrade, Hosting and Maintenance

The Utilities Regulatory Authority (“the URA”) intends to engage an Expert or Consulting Firm for the service of immediate website redesign and upgrade, and with the possibility of hosting and maintaining the site over a period of 12-months. Service requirement for hosting and maintenance is subject to the Experts performance.

The consultant is expected to review and redesign the existing website domain: www.ura.gov.vu on an open source platform to better communicate with the key stakeholders; assess the website and ensure the migration of the site to a new host, if required, with an assured service level as set out in an SLA, as well as web site hosting and maintenance.

The candidate/firm must meet the following minimum requirements:

1. Proven experience of web design and support in the international development sector.
2. Strong experience in developing in well-known and widely used open-source platforms, such as Joomla, WordPress, Drupal, etc.
3. Understanding of End Users needs to match with adequate technical solutions.
4. Strong track record in web site design and compatible to devices; security and administration; Google analytics; Search Engine Optimization.
5. Proactive verification by the contractor that URA, as a client, is satisfied with the service provided.

Interested applicants are encouraged to obtain further information on scope of service from Ms. Belinda Reuben via email breuben@ura.gov.vu or telephone Tel: (678) 23335 (extn. 300). Interested candidates are to submit a quote by completing an RFQ form which can be provided upon request to Ms. Belinda Reuben.

The RFQ should be submitted and addressed as “Confidential: RFQ URA/CS01/22” To: Chief Executive Officer Utilities Regulatory Authority PMB 9093 Port Vila, Vanuatu

RFQ closing date for submissions is Friday 14th October 2022 at 16.30 PM Vanuatu Time (GMT +11).

Utilities Regulatory Authority
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