

## **Senior Recoveries and Collections Manager**

- Exciting opportunity to work in a dynamic environment
- Opportunity to maintain a high level of customer service with your stakeholders
- Reports to Country Head

### **About The Role**

**Role Location:** ANZ Vanuatu

**Role Type:** Permanent, full time

As a Senior Recoveries and Collections Manager, you will be responsible for the effective management of Retail and Commercial High Risk Customer Connections graded with lending exposures up to \$3M. You will also manage a team of Recoveries Managers to ensure accounts experiencing problems in the Retail and Commercial portfolios are dealt with in the most effective and efficient manner, by understanding the customers' position and developing appropriate strategies that align with ANZ recoveries procedures.

### **About You**

To be successful in this role, you will ideally bring the following -

- Demonstrated experience in Retail and Commercial collections environment along with an understanding of local legislative requirements
- Strong results focus
- Proven ability to build good working relationships with customers and industry contacts
- Excellent negotiation and communication skills
- Proven people management / leadership skills required
- Strong financial analytical and commercial credit assessment skills

### **About ANZ**

ANZ is a leading regional bank with representation in 34 markets, focusing on core markets in Australia, New Zealand and Asia Pacific. As we continue our journey to build our global business and support our customers, we're committed to attracting and retaining the best talent. We've made it our business to be an organisation where people strive, and are rewarded, for excellence.

At ANZ we aim to create a work environment where employee differences such as gender, age, culture, disability, sexual orientation, family and caring responsibilities and religion are valued.

We connect you to your world of opportunity.

You may apply for this role by submitting your written application and a CV to [T&C.Vanuatu@anz.com](mailto:T&C.Vanuatu@anz.com). Closing date for application is 27 September 2022.

